

Contact Investigation

University Campuses



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Agenda

- Background
- Goal
- Partnership
- Process
- Lessons Learned

Background

	C1	C2
Date	Feb. 2012	Dec. 2012
Age/Sex	21 y/o, M	20 y/o, F
Co. Origin	Nigeria	Korea
TST	+	+
C-Xray	Normal	Normal
TLTBI	Offered/Ref	Offered/Ref

Goal

- To establish a *partnership* between the university and the health department
 - *Partnership: an arrangement where parties, known as partners, agree to cooperate to advance their mutual interests*

Goal: WIN – win

*The way to get what you want is to help
the other side get what they want*

The Power of Nice Philosophy
Ronald Shapiro

Partnership

- LHD is the lead agency and has the ultimate authority in the investigation
- University is the host facility
 - Respect their institution

Process

- University buy-in...acceptance
- Process is to have the university “independently” see the value and importance of the CI...

Process: Meeting with University

- Identify strategic players/partners
 - Office of Health Services
 - University Administration
 - Authority to enforce decisions
 - Associate Vice President Student Affairs
 - Public Information Officer (PIO)

Process: University Resources

- Space for testing
- Staff: administrative, nurses
- Mail students for follow-up
- Telephone calls
- Food
- *The Hammer: Blocked Registration*

Lessons Learned

- Preferred mutual agreement on process
- Recognize and utilize expertise each partner provides
- Recognize and respect the authority and jurisdiction of each partner

Lessons Learned: UMBC

- No longer accepts skin test
 - Accepts T-Spot[®] or quantiFERON[®] (QFT)
- All international students required to have a TB test, and further evaluation, if needed

Lessons Learned: UMBC

- Domestic students
 - All complete a TB Screening Questionnaire
 - For students that indicate possible exposure or risk:
 - Recommend, not mandate, QFT test
 - Provide health education - screening
 - Results of screening questionnaire added to student's medical record
- **ALL students identified as LTBI, recommend TLTI**

WIN - win

- Bonds are forged
- Relationships are built
- Success leads to more success

***The Power of Nice - How to Negotiate
so Everyone Wins: Especially You***

Ronald M Shapiro



Thank you!

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